



Longust Distributing Sample Policy

Longust has revised our sample policy to reflect product sizing, services, and market changes.

We are pleased to offer the following sample service:

- Single pieces of field tile and cuttings up to 12" (**No full planks**) of wood, wood look tile, LVT and/or laminate samples will be sent. Orders requiring 2 or more pieces will be charged full price for each additional piece.
- Full pieces of decorative tile, glass mosaics, and trim items are offered at 50% off their current price. (Max 2 pieces- additional pieces will be charged regular price)
- Any package not shipping to a Longust dealer or the dealers' customer within the stateliness in which their business resides; will be charged a \$12.00 fee per package. Packages sent outside the US mainland and expedited orders will be processed by quotation and customer acknowledgment prior to processing. Please note: If you are a COD customer the order must be paid in full prior to shipping.

****These orders are non- returnable and non- refundable.***

****In order to service your order accurately, please provide your account number with each order.***

For your convenience, there are three ways to order samples:

our website www.longust.com under Contact Us.

Email: sample_department@longust.com

Fax: 480-730-2421

If you have any questions or concerns, please contact your sales person. As always Longust appreciates your business and continued support.